

# GTI CUSTOMER NEWSLETTER



## From the COO's Desk....

Dear Customer,

The quarter saw a bit lull owing to the external circumstances. GTI managed to sail through with a modest growth in the container volumes. The annual religious festival posed the manpower challenge, however the proactive planning amongst our teams, ensured the minimal impact on the operations.

I am happy to share that we welcomed the first electrified locomotive at GTI on trial run beginning the environment friendly rail facility at the terminal.

Here is our quarterly newsletter carrying the updates of the last quarter.

**Girish Aggarwal**

COO - APM Terminals Mumbai [GTI]

## Rail electrification at GTI

As part of Indian Railway's electrification expansion, we received the first electrical locomotive at the terminal on trial run in July 2022. Mr. Alok Mishra, Operations Head along with the GTI team, and the railway team received the train at the terminal.

The locomotive electrical traction will help our customers in moving their cargoes safely, quickly and an environmentally friendly way thereby reducing the carbon footprints.





## Operation excellence —●●●

- M.V. Berlin Express (MINA) anchored at the berth was to be handled in tight timeline failing which the berth would have been idle for 10 hrs. Our teams collaborated and ensured the vessel sailed out in time to accommodate the next scheduled vessel.
- Vessel M.V. Cape Flint (Adhoc) was accommodated at GTI upon request. During the start of the shift the ETC was 0030hrs / 1<sup>st</sup> June, However, the team performed exceptionally well with a high CMPH of 42.43, and was able to sail out the vessel around 6 hours before the scheduled time.

The line customers were extremely satisfied with our close coordination and excellent performance. This shows our customer centricity.

- The immaculate planning and seamless coordination among various terminal teams ensured minimal impact on operations and productivity during the Jatra festival last quarter. A task force comprising operations, ER and contract team was formed well in advance to address the manpower challenge. The departure time was improved to 68 minutes in the quarter. This helps vessel to sail soonest upon completion of operations thus saving on berth stay and assisting with departure to the next port of call.

## Customer Voice —●●●

We, at Evergreen Shipping Agency India Pvt. Ltd as the Shipping Agent of Evergreen Line are pleased to express our profound gratitude and appreciation for APM Terminals Mumbai's [GTI] outstanding efforts in handling our good vessel M.V.Ital Unica/149E in a prompt and professional manner until successfully completing load-discharge operational process and sailing of the Vessel within set time-frame.

Sincerely appreciating continued cooperation from your terminal and wishing all the best in your future endeavour.

**Satish Rane**

Evergreen Shipping Agency



## Prime Route Project GoLive at GTI —●●●

**Prime Route** Project went live at GTI in July. Post go live, PR was implemented gradually for vessel. Within days, entire vessel operation started running 24x7 with PR functionality deployed in TOS. The project aims to bring significant efficiency and cost optimisation in business operations.

As an optimising module of Navis N4, **Navis Prime Route** enables optimal, real-time routing, dispatching, and monitoring of equipment within the container terminal. In addition, Prime Route provides

comprehensive statistical equipment performance reporting.

Navis Prime Route will reduce unproductive travel and wait time, improve laden travel efficiency thereby minimizing unladen movements, increase equipment utilization by dual cycling, optimize work assignments, minimize delays caused by human errors, accurately predict, analyse and optimize equipment productivity, and reduction in fuel cost thereby reducing carbon foot-print.

## From HSSE corner



GTI celebrated “Go Green and World Environment Day” by planning various activities to engage with our employees and stake holders to raise awareness about environment.

We displayed the banners of “Go Green and World Environment Day” at the prominent locations at the terminal, conducted awareness sessions during toolbox

talk followed by pledge on the environment, organized a beach cleaning program that collected 150 kgs of plastic waste, organized a poster drawing competition on the theme of “Improving Ocean Health” and making the Best out of Waste for “Environment conservation”, conducted drill on chemical spillage in yard, organized online & offline quiz. The employees and their families participated enthusiastically in the activities.

GTI celebrated the **National Fire Service Day on 14<sup>th</sup> April 2022**. The theme for this year was **“Learn Fire Safety, Increase Productivity”**.



The Terminal scheduled various activities to engage with employees and stake holders to raise Fire & safety awareness and learnings. The banners carrying the Fire - Safety message were displayed across the terminal. The terminal organized online quiz for employees & stake holders as well as Spot Quiz competition for field staff followed by Safety Pledge. Fire mock drill was conducted inside the terminal. Fire & Safety equipment’s exhibition and live demonstration of firefighting equipment conducted for field staff.

Approximately 250 employees, contractors, external truck drivers attended the program enthusiastically.



GTI celebrated International Yoga Day at the terminal on 1<sup>st</sup> June 2022.

## Safety Update @ GTI

**2067**

**Safe days  
and  
counting...**

We completed **2067** days of safe operations at our terminal with zero fatality and 262 days of Lost Time Incidents (LTI) as on 30<sup>th</sup> June 2022. No high severity, high potential and lost time injury incident occurred during the last quarter.



### About APM Terminals Mumbai (Gateway Terminals India):

APM Terminals Mumbai also known as Gateway Terminals India (GTI) is a part of APM Terminals global ports/terminal network. It is a joint venture between APM Terminals and the Container Corporation of India (CONCOR-A Government of India undertaking). APM Terminals Mumbai is one of the three container terminals operating from Nhava Sheva's Jawaharlal Nehru Port (JNPT) having procured a 30 years' license from the port to provide container handling services at its facility. APM Terminals Mumbai is connected to the rest of the country via main routes NH-4B, NH-4 and NH-17. Similarly, it is connected to the national railway network at Panvel junction and has access to 33 ICDs throughout India.

We will be happy to receive your feedback and suggestions about this Newsletter or our performance on [nurjaha.arora@apmterminals.com](mailto:nurjaha.arora@apmterminals.com)

**Nurjaha Arora**, Communications.

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