

CUSTOMER NEWSLETTER

Customer Support Desk at Kathuwas

APM Terminals Pipavav has appointed a Customer support desk at Kathuwas to assist the trade in providing daily support in reporting and coordination of documentation. Our customers will now receive a daily MIS and reports on inward & outward containers, trains to/from Kathuwas/Pali for Pipavav and other destinations. The desk will also help in collection of documents (transference copies for export) for courier and the courier dispatch details will be sent as a daily message to the shipping lines for their reference. The T R copies will be sent directly to the shipping line offices at the port. This will speed up the documentation process and will ensure loading containers on board on time. The help desk will reduce the documentation process to 2-3 days from existing 5-7 days.

Did you Know?

CONCOR's [Container Corporation Of India] Terminal at Kathuwas is India's largest Hub Terminal to handle Double Stack Trains.

Strategically located in the NCR [National Capital Region] region, it is connected to the upcoming DFCC [Dedicated Freight Corridor] Western Corridor.

APM Terminals Pipavav and Kanpur connect via Rail

The customers in Kanpur and adjacent area got a new rail connection to APM Terminals Pipavav. Established by CONCOR, the connection will enable customers to move their cargos faster and safely through environment friendly mode of transport. The maiden export train started from ICD Kanpur (JRY) to Port Pipavav in November; has been aptly named as POLYMER Express as it was carrying 90 TEUs of Polymer for GAIL. The export loaded train was flagged off by Deputy Commissioner, Mr. C N Mishra and Mr. Santosh Kumar Singh, Terminal manager, ICD Kanpur on 13th November. Our sincere gratitude to Mr Anil Kanaujia, Officer [C&O], ICD Kanpur, Mr Sandeep Rana, Sr Manager, BOXCO World Logistics for attending the event and to Mr. Bimal Singh Negi, Head North India, OOCL for his support in establishing this new connectivity.





Trade Meet in Jaipur

APM Terminals Pipavav hosted a trade meet at Jaipur in November, which was attended by approximately 170 trade members from leading Shipping Lines, Exporters, Importers, Freight Forwarders (FF), Custom House Agents (CHA's), CONCOR officials and private ICDS.



The port management welcomed and updated the customers on Port's infrastructure and cargo handling capabilities as well as new initiatives taken by the port. The foremost focus of the trade meet is to bring the key stakeholders on a common platform to promote business networking and provide an opportunity to discuss and resolve business related issues

CSR News



APM Terminals Pipavav, selected 62 apprentices from 140 applications received from local youth. The objective of the apprenticeship training is to hone the technical and soft skills of the qualified unemployed youth to enhance their employability in future. Additionally, they will be educated in HSSE (Health, Safety, Security and Environment) and work ethics to make them industry-ready. As an appreciation of the efforts taken by APM Terminals Pipavav in skill development of the local youth, the honourable Minister for Agriculture, Gujarat State **Mr. R.C. Phaladu** awarded an appreciation certificate to APM Terminals Pipavav under the 'Mukhya Mantri Apprenticeship Yojana' felicitation program.

Our Delhi office is relocating

Current Address
APM Terminals Pipavav
1212 Chiranjiv Towers
43 Nehru Place
New Delhi 110019



On 1st January 2019

New Address
APM Terminals Pipavav
Flat number 803, 8th floor
International Trade Tower
Nehru Place
New Delhi 110019

APM Terminals Pipavav [Gujarat Pipavav Port Ltd]

APM Terminals Pipavav is one of India's leading gateway port for Containers, Ro/Ro (passenger cars), Liquid Bulk and Dry Bulk cargoes serving customers in the state of Gujarat with road and rail networks to India's hinterland and northwest. The current annual Cargo Handling Capacity includes 1.35 million TEU Containers, 250,000 Passenger cars, 2 million metric tons of Liquid bulk and 4 million metric tons of Dry bulk. APM Terminals Pipavav is India's first public private partnership (PPP) port in India and is a part of the APM Terminals global terminal network.

We will be happy to receive your feedback and suggestions about this Newsletter or our performance.

Nurjaha Arora, Communications